



#### KEY PERFORMANCE MEASURES

##### Community Service Orders

76% of Community Service Orders were successfully completed, compared to 74% in 2003/04. \$12.3 million worth of unpaid community work was performed by offenders; and over 1,600 non-profit organisations provided work opportunities for offenders subject to Community Service Orders.

##### Parole and Probation Orders

80% of Parole Orders and 85% of Probation Orders were successfully completed, compared to 77% and 76% respectively in 2003/04.

##### Home Detention Orders

79% of Home Detention Orders were successfully completed.

##### Reports

The Service completed 26,874 pre-sentence reports, 709 post-sentence reports and 3,879 pre-release reports.

##### Periodic detention

Ten periodic detention centres operated, providing \$3 million of community work to environmental and charity projects.

#### About the New South Wales Department of Corrective Services

The Department of Corrective Services provides custodial and community based correctional services as an important element of the criminal justice system. Services include correctional centre custody of remand and sentenced inmates, periodic detention, home detention, parole, pre-sentence advice to courts, community service orders and other forms of community offender supervision. Custodial escort and court security services are provided in many areas of the state; a task previously undertaken by Police. Offenders in custody and supervised in the community are assessed and case managed to meet individual care needs and reduce the risk of re-offending.

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## ANNUAL REPORT 2004/05

### HIGHLIGHTS

#### MISSION

REDUCING RE-OFFENDING THROUGH SECURE, SAFE AND HUMANE MANAGEMENT OF OFFENDERS

#### VISION

CONTRIBUTING TO A SAFER COMMUNITY THROUGH EXCELLENCE

## Throughcare

In 2004/05, the Department made substantial progress in Throughcare by: developing core accredited programs that apply across community and custody settings; further extending E-case management across Community Offender Services with access to mobile technology and progressively implementing E-case management in correctional centres; and strengthening its strategic relationships across the community to meet the health, employment and accommodation needs of offenders being released from supervision.

## Reduction in Re-offending

In 2004/05 the Department furthered its commitment to reducing re-offending by implementing the results of international evidence that show it is possible to reduce re-offending by delivering the right programs, in the right way to the right people. The Department uses the Level of Service Inventory – Revised (LSI-R), an instrument that identifies an offender's level of risk and needs so resources can be allocated in the most effective way. In 2004/05, the new Mid North Coast and Dillwynia Correctional Centres became the first centres to apply the LSI-R for all sentenced offenders serving custodial sentences longer than two months.

### KEY PERFORMANCE MEASURES

- The number of offenders assessed by the LSI-R increased by 53% to 24,500.
- Over 14,000 offenders were assessed for alcohol and other drug dependency.
- A monthly average of 40% of inmates participated in Adult Education and Vocational Training courses as part of their case management.
- 72% of the inmate population was employed by Corrective Services Industries.
- More than 1,400 offenders were enrolled in 112 programs to address risk factors for recidivism compared with some 1,200 offenders enrolled in 91 programs in 2003/04.

## Offender Management in Custody

### The Way Forward

In 2004/05, the Department began to introduce The Way Forward, an innovative work place reform package involving a partnership between the Department and the Public Service Association to ensure that a publicly managed facility can be benchmarked against correctional centres operated in the private sector. After a year of implementation at the Dillwynia and Mid North Coast Correctional Centres, it is clear that this new way of operating reduces costs. For example, the restructuring has delivered an annual Treasury return of \$1.1 million.

### Capital works program

In 2004/05 the highest weekly inmate population increased to more than 9,000 for the first time, rising to 9,160 in May 2005. To accommodate this increase, the Department opened two new correctional centres:

- Mid North Coast Correctional Centre, a 500 bed multi-classification centre at Kempsey; and
- Dillwynia Correctional Centre, a 200 bed women's facility at Berkshire Park.

The next centre to open will be at Wellington, delivering a further 500 beds. To accommodate a predicted 2010 inmate population of 10,000, planning commenced for another 1,000 beds including 250 each at Cessnock and Lithgow Correctional Centres and 500 at a yet to be chosen location.

### Security

On 30 April 2004, the Department launched Task Force Con-Targ to combat the introduction of contraband into correctional centres. During the year, the operations of this unit contributed to over 16,000 visitors being searched, 259 visitors being denied entry into correctional centres and 131 visitors being charged by police.

### Escort and Court Security

Despite a steadily increasing custodial population, in 2004/05 the Court Escort Security Unit handled over 132,000 inmate movements, a decrease on the more than 139,400 movements in 2003/04. The decline is largely due to a decrease in Court attendance made possible by video court conferencing, which avoided approximately \$3 million in escort costs.

The Cross Justice Video Conferencing System won Silver at the 2004 Premier's Public Sector Awards.

## KEY PERFORMANCE MEASURES

### Escapes from custody

Escapes remained relatively low at 32 for 2004/05. There were no escapes from medium or maximum-security correctional centres.

### Assaults

There were no serious assaults on officers, and a reduction in less serious assaults on officers. The Department is consistently improving its performance with prisoner on prisoner assaults declining by 20% over the last two years.

### Deaths in custody

There were 15 deaths in custody: a slightly reduced rate per 100 inmates from apparent unnatural causes than the previous year.

## Offender Management in the Community

During 2004/05 the Department was responsible for supervising over 17,600 offenders in the community:

Probation	10,568
Parole	3,985
Community Service Orders	4,631
Home Detention	192

### Risk assessment

In 2001/02, Community Offender Services (COS) also began deploying the LSI-R, implementing it electronically during 2003/04 in all COS district offices. During 2004/05, the LSI-R was included in full pre-sentence reports.

### Aboriginal offenders

COS developed a number of programs in partnership with local Aboriginal communities to meet the needs of Aboriginal offenders in their communities and appointed two new Aboriginal Client Services Officers.

### Financial Results

After additional funding to adjust for growth in the offender population, the Department finished the year in line with budget. In light of the expanding scale and complexities of the Department's task, this was a significant achievement reached by improving efficiency and operational performance.